

# Welcome to OptumRx<sup>®</sup>

Let's get started making the most of your new pharmacy benefits.



We know change can be hard. We also know your pharmacy benefit is important to you. At OptumRx, we do more than just process pharmacy claims. We are here to help you get the medication you need.



### **Filling prescriptions with OptumRx will be easy.**

#### **Use OptumRx home delivery.**

Get the medications you take regularly through OptumRx home delivery service:

- Order up to a 90-day supply
- Pharmacists are available 24/7
- Set up medication reminders and automatic refills

#### **Pick up at the pharmacy.**

Use our large pharmacy network to fill your new and existing prescriptions.



### **Take a specialty medication? Use BriovaRx, our specialty pharmacy.**

BriovaRx®, the OptumRx® specialty pharmacy, provides resources and personalized support to help you manage your condition.



### **Manage your medications online.**

After coverage starts, use our mobile app or website to help manage your medications. You'll be able to find a network pharmacy, check medication coverage, track home delivery orders and much more.



### **We're here to help — before and after your coverage begins.**

Our goal is to help make this transition easy. Here are a few helpful resources in case you have questions before or after your coverage begins.

#### **After coverage starts:**

Use our website or mobile app. We'll also be here for you by phone any time you have questions.



## We'll be with you every step of the way

Throughout the year, we'll send you helpful information so you can feel confident managing your medications and your health. Watch for:

- Information about your medication and any action you may need to take
- Information about clinical or home delivery programs your plan may offer



## Some easy things you can do today before your coverage begins

You can do a few things now to help make the most of your plan once it starts.

- Tell your doctor that OptumRx will be your new pharmacy benefit administrator for refills and future prescriptions
- Understand brand name vs. generic medications and how they affect cost
- Understand your coverage and what you need to do to get your medication



## What you can do after your coverage begins.

Take advantage of convenient options that make it easier for you to get your medication.

- Register for an account and manage your medications online
- Download the UnitedHealthcare® app to manage your medication on the go
- Use the pricing tool on the UnitedHealthcare app or on **myuhc.com** to see how much your medication will cost
- Learn about our home delivery service to see if it's right for you.

## Helpful terms to know

**Claim:** A request from you or a provider asking the plan to pay for a medication or health service.

**Coinsurance:** The amount you pay for a prescription or service.

**Copay:** A fixed amount you pay for a covered prescription or service.

**Deductible:** The amount you pay each year before the plan starts to cover expenses.

**Prescription drug list (PDL):** A list of the most commonly prescribed covered medications.

**Network pharmacy:** Pharmacies that can submit claims directly to OptumRx. Using a network pharmacy may help you save money.

**Prior authorization:** An approval your doctor obtains before you can get coverage for certain medications. Check your PDL on the app or online to find out if a medication you take requires prior authorization.

**Quantity limit:** A limit on the amount of a medication covered with each prescription over a period of time. Check your PDL on the app or online to see if a drug you take has a quantity limit.

**Step therapy:** Trying a lower-cost equivalent medication before one that costs more is covered.

## Have questions about OptumRx during open enrollment?



[myuhc.com](https://myuhc.com)



Call the number on your health plan ID card.



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